

IISSM NEWS



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30th IISSM Global Conclave: A Report

Brig. A K Pathak (Retd.) DDG (Academics), IISSM

With the changes in the world due to Corona, business models and concept of working also have undergone great changes and will continue to disrupt the models in a way that was never before. This year, we at the IISSM, have organised our 30th Edition of Annual Global Conclave on the Virtual platform which was a mega success.

This event was attended by over 600 participants from across the globe and we received positive feedbacks from one and all. Some of the details are as given in this Report from the desk of the Brig AK Pathak, DDG (Academics).

Inauguration ceremony

The inauguration ceremony commenced with Mr SK Sharma welcoming everybody for joining the IISSM 30th Annual Global Conclave and emphasised the need of innovative skills to develop new norms to adjust to the effects created by the COVID-19 envi-

ronment.

Mr RK Sinha welcomed the chief guest Hon'ble Governor of Maharashtra and Goa Shri Bhagat Singh Koshyari. Mr RK Sinha briefly highlighted the activities undertaken by IISSM since its establishment in 1990, wherein many activities are undertaken on security, safety and loss prevention fields. Keeping the COVID -19 environment it was decided to hold the 30th IISSM Annual Global conclave on a virtual platform.

The Hon'ble Governor of Maharashtra and Goa complimented IISSM on the selection of the theme, which was very apt. He mentioned that whilst COVID-19 was still on, will continue to reduce and ultimately will be over but the aspect of security and safety will never be over. He complimented Mr RK Sinha, that with his vision he had taken IISSM to great heights.

The functioning and role of security Agencies help in



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WELCOMING ADDRESS OF THE GLOBAL CONCLAVE (VC) BY SHRI S K SHARMA, CHAIRMAN, IISSM



development of the country. The COVID -19 environment has thrown many challenges but at the same time provided many opportunities. He gave example of manufacturing of Personal protective equipment (PPE), wherein with the vision of the PM and quality leadership was provided which called upon the industrialist to seize this opportunity and manufacture PPE and today ,India is in the export mode for PPE. The Hon'ble Governor mentioned that not only IISSM but all Security Agencies must apply themselves to these challenges and pass them on to the smaller agencies to increase overall efficiency to provide better security. The Governor applauded the Frontline Corona Award winners.

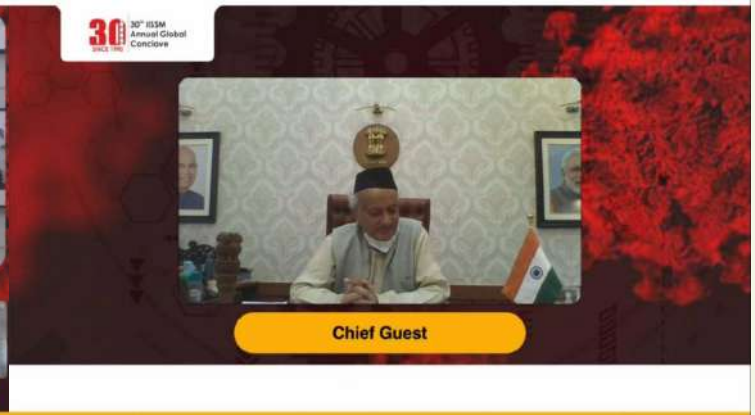
The inauguration ceremony concluded with vote of thanks proposed by The Director General, IISSM. The DG highlighted the efforts of IISSM to provide continued education necessary for up skilling and other important activities undertaken by IISSM .

Key Note Address-1. The inauguration Ceremony was followed by the Key Note address -1, by Mr DC Pathak, IPS (Retd). He highlighted the following :-

Covid – 19 environment has lead to evolution in management and has changed the contours of Security management.

Three important things had happened in the Paradigm Shift and one of the most important things was the sublimation of the Concept of work place, primarily involving the shift from work place from Offices to Home, to give way to the Concept of Work from Home.

The second aspect was the development of the human resource and the need for up skilling and Multitasking which the Security Personnel were well adapted to. This could facilitate Security Personnel stepping into other jobs.



The third aspect of Paradigm shift was the need and the arrangements to evaluate the opportunities that one can take advantage of and create a robust system for garnering the business environment.

Panel Discussion-1. The Keynote Address was followed by the panel Discussion on the topic: "Challenges in Security Management in new modes of Business Activities." The moderator and the four Panelists highlighted the following aspects:-



The effects of COVID-19, wherein millions had lost their jobs and lives needed to be addressed and a more humane approach is necessary, even the school education for children was badly affected.

COVID-19 environment had brought the security problems to the forefront and companies were looking towards them as 'One stop solution providers'. It had drastically changed the working environment and managements were now ready to listen to the security professionals' point of view.

The aspects of short term and long term strategies were highlighted and there was a urgent need to keep the resources intact, thus bring to the forefront the concept interests of "employee first".

Many industries like aviation and hospitality had

been badly hit. It throws up the question that did our business continuity plans cater for such a contingency. The obvious answer was in the negative thus there was a need to factor such like contingencies in our Business Continuity Planning.

Emphasis was given to having a Collaborative approach , wherein, Security was taken as a business enabler and the need to have a more humane approach needs to be taken, Keeping in view the dangers caused by COVID-19 pandemic

The panel discussion saw a very interactive Question-Answer session. All the question were excellently handled by the moderator and the panellists and the session came to a close as planned at exactly 1300hrs and a break till 4 pm was announced.

Key Note Address-2. The conclave resumed



after the Break at 1600 Hrs with the Second Key-note Address by Dr Vikram singh, IPS (Retd) on “ Facing the Pandemic – Challenges and Opportunities in Education and Allied Services. The salient aspects of his address are as under:-

India has adapted very well to the situation created by Covid -19. From a few Kits and few testing facilities we have adapted magnificently and today are Known as the pharmacy of the world. The Private Security Personnel , the Police , home guard personnel and the Health care workers deserve to be saluted.

The saying that `when the going gets tough ,the tough get going ` is very apt in our Case in fighting the Pandemic. There were predictions that India would be doomed by the Covid -19, however we have fought hard and come out well.

The pandemic has affected the entire world. Now with the development of vaccine we can light at the end of the tunnel.

There is a need to create better Internal Security Schemes to cater for such tragedies not happening in the future.

Education industry adapted well and started Online programmes at a very large scale. There were initial problems of connectivity issues , but these have largely been resolved.

At the Noida University all protocols of sanitisation, wearing masks and social distancing are followed. Student can meet and interact with their teachers with the written consent of the parents.

Areas that need better addressing by the concerned agencies are issues of Domestic Violence, Cyber Crime and suicidal tendencies. Emotional support has assumed greater importance in the Covid environment.

Message from the **Hon’ble Governor of Jharkhand** was shown through the recorded message received.

Panel Discussion-2. This was followed by the Second Panel Discussion on “ Safety issues in Education, Health care and Auxiliary services.” The salient aspects were as under;-

Mr Daniel Guce (Albania) outlined the measures being undertaken in the European Union, primarily budget allocations in all the domains affected by Covid -19. Tourism Industry was the worst affected.

Dr Rajeev Gera (UNICEF) outlined the measures being taken in Africa and Ethiopia. Pandemic had caught the countries by surprise. Initially in Ethiopia the responses were slow, however, picked up at a phenomenal pace to ensure safety of the Work force.



Professor Kris Pillay (University of South Africa) highlighted that education globally had been affect-

ed severely. He noticed that there was behavioural changes in students since there was no physical contact and had to adjust to 'Online Classes'.

Prof Gita Krishnan Ramadurai (IIT Madras, India) highlighted that the education has become more mechanical thus there was a need to be more interactive in online classes. These modules need to be developed on priority.

With the Covid vaccine in sight there was a need to develop Protocols for its dissemination amongst the populace.

The panel discussion came to an end at 1800hrs and with that we concluded the proceedings of the Day-1.

Key Note Address-3. The day commenced with Keynote Address 3 at 1000 hrs on 'Transformational and Infrastructural Challenges in Security and Safety in Pandemic Environment' by Dr. Aruna Sharma, IAS (Retd). The salient aspects were:-

At the personal level shifting to digital database, wherein all payments to be made in digital mode.

At the professional level work from home has become the new norm.

The top management must consider going for automation, hence, safety cannot be overlooked.

All constructions must be cyclone resistant and have proper evacuation plans to ensure minimum damage to infrastructure. This would necessitate making of automation manuals.

Security would not be restricted to checking and frisking but have a greater role to play in a digitized environment. Example, the food package industry would have to follow the guidelines of the new normal.



In the service sector, Covid 19 had reduced foot-falls. To rectify this, there was a need to educate people that the Safety and Security measures were being adequately taken to evince confidence amongst people.

Attitudinal changes at the individual and organizational level are required to ensure zero tolerance. Education from case studies by putting them in the public domain should be encouraged.

Thereafter, the recorded message received from Mr Hardeep Singh Puri, Minister of Civil Aviation was played. This was followed by recorded messages of Hon'ble Chief Minister of Rajasthan and Mr Thaawar Chand Gehlot, Minister of Social Justice and Empowerment in the NDA Government.

Address by the Ministers. This was followed by the address of **Shri Arjun Ram Meghwal**, Minister of



State, Ministry of Heavy Industries and Public Enterprises. The salient aspects are:-

He recalled his earlier visit to IISSM Global Conclave at Manekshaw Centre, Delhi Cantt. He mentioned that IISSM Conclaves are good forum for deliberations by the experts and all the stakeholders. These deliberation could be useful for central and state Governments.

He reiterated the Hon'ble Prime Minister's message "Aatm Nirbhar Bharat Abhiyan".

The urbanization should be as per the security requirements. Similarly, there was a need to enhance the security in transport sector and homeland security.

He was very appreciative of the Frontline Corona Award Winners and congratulated them.

This was followed by the address by **Shri Nitin Gad-**

kari, Hon'ble Minister of Road Transport and Highways and MSME. The salient aspects are under:-

He appreciated IISSM efforts in selecting the theme. The preventive measures taken in the Covid war and the economic war generated positivity and self confidence and was confident that India would win both these wars.



He congratulated the IISSM Corona Award Winners.



Product Presentation. This was followed by a Product Presentation by V-Protect wherein, the use of forth generation security through e-surveillance and monitoring was emphasis.



Address by the Minister. This was followed by ad-

dress by **Shri RK Singh**, Hon'ble Minister of State (Independent Charge) Ministry of Power and Ministry of New and Renewable Energy. The salient aspects were:-

Many challenges had come up in the Covid Era and we had handled them very well.

There was a great challenge to the power system to ensure continued supply of the power. This was ensured by no load shedding by the power companies and the manufacturing of power to continue non-stop.



Need to cater for challenges from hostile elements intruding into the single power grid now in the country. India was the fastest growing country in renewable energy.

Panel Discussion-3. This was followed by the third Panel Discussion on "Disruption in Global Business :



Meeting New Challenges by Security, Safety and Loss Prevention industry". The salient aspects are as under:-

The Moderator and the Panelists various challenges due to the disruption in global business due to Covid 19. This included the banking sector, financial sector and the manufacturing sector.

Mr. Kolade Ogunsulire (Nigeria) brought out the need of a new business model with digital modernization and the challenges that are being addressed by Africa as a

whole.

Mr. Rukesh Patel (Edelweiss) brought forth the need to ensure data security and how to get all people to work from home in a seamless manner.

Thereafter, the Panel Discussion and the proceeding were closed at 1400 hrs.

Key Note Address-4. The afternoon session commenced with the Keynote Address by Lt Gen Rajesh Pant, PVSM, AVSM, VSM(Retd) on the topic "National Cyber Policy : Managing Challenges in Covid Era". The salient aspects were as under:-



The radical uncertainty created by the Covid 19 was lack of control and lack of information. The process of gaining control was through lockdown and promulgating the NDMA Act. The aspect of lack of information was handled by creation of Aarogya Setu App. Thus, the Government of India has handled the radical uncertainty in an excellent manner.

Since there were great dangers from Cyber threats, it was necessary to announce a new National Cyber Security Strategy which would be announced shortly. This strategy aimed that tackling the entire technical eco systems. The vision was to ensure a safe, secure, trusted, resilient and vibrant security.

He also outlined the draft Data Protection Bill of India which will be tabled shortly in the parliament.

He emphasised the need for building in business capability and the necessity to have an I⁴ C systems to tackle cybercrime.

Address by the Lt Governor of J&K. This was followed by the address by **Shri Manoj Sinha**, Hon'ble Lt Governor of J&K. He Complimented Mr R K Sinha, Former Member of Parliament (Rajya Sabha) and Executive Chairman, IISSM for having selected such a contemporary and relevant theme for

this Conclave. The Salient aspects are as under:-



India had responded very quickly to the threat of Covid 19 and that India has done better than most countries. India has been applauded by the world for its efforts in handling the Covid 19 Situation.

In the long term, we need a robust security systems to handle such like situations. He emphasised the need to set up an ERP and process control systems making the maximum use of technology.

Need to create world class facilities like firewalls and in access control systems to check cybercrime.

Need to have collaborative management and better coordination abilities.

Panel Discussion-4. Thereafter, the fourth Panel Discussion on the subject "Security in Digital World : Challenges and Solutions for Security Professionals". The salient aspects are as under:-



The Data security was of prime importance. Basically the aspects of confidentiality, integrity and availability must be ensured. This was essential since these days everything was being done online.

It was necessary to have end-to-end encryption for protection of data. This should not be limited to

desktops / laptops but should extend to shop floors, since, today's technology has robots working on shop floors.

Blockchain technology would help in the management of data security and this technology was the technology of future.

There was a need to have built-in redundancies and having necessary backups.

The Valediction Function. The 30th IISSM Annual Global Conclave 2020 neared its closure with the valediction Ceremony wherein the Chief Guest was **Shri Bandaru Dattatreya**, Hon'ble Governor of Himachal Pradesh. The salient aspects were as under:-



Mr R K Sinha welcomed the Chief Guest and applauded the role of the Hon'ble Governor, whilst he was the Labour Minister for the welfare of Security Guards.

Mr Rajan K Medhekar, IPS (Retd), DG-IISSM gave a brief of the activities conducted over the last two days, wherein, more than 600 delegates had at-



tended.

The Valedictory Address. The Hon'ble Governor of Himachal Pradesh, **Shri Bandaru Dattatreya** in his

Valedictory Address mentioned the following:-

He applauded the vision and efforts of Mr R K Sinha in the development of the security and safety industry.

He expressed gratitude to the Keynote Speaker for their valuable thoughts on different aspects.

He advised all to be proactive and take additional responsibilities. There was a need to harness the experiences of the learned peoples and at the same time provide encouragement to the younger generations.

He recalled that whilst he was the Labour Minister, the industry itself had brought the proposal for the up-skilling of Security Guards to be in the skilled working category, thereby benefitting 80 Lacs Security Personnel.

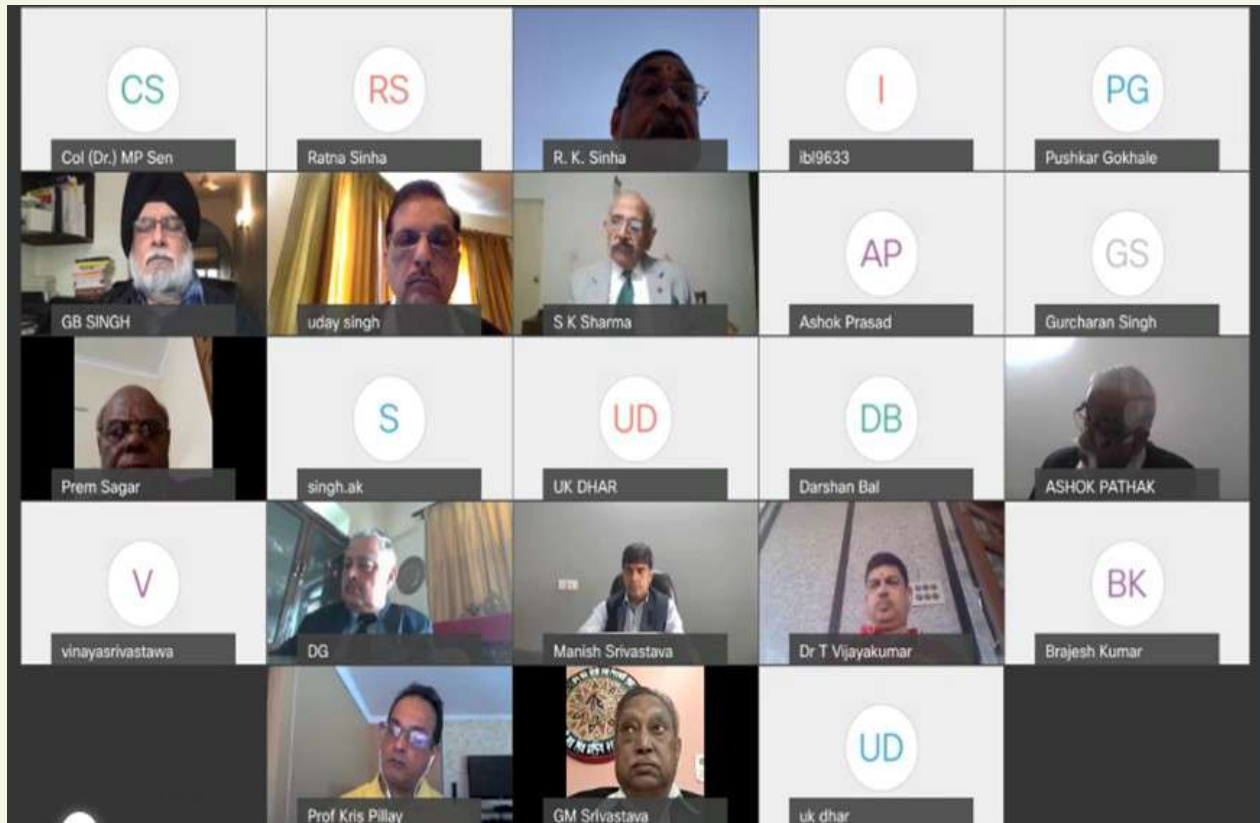
Vote of Thanks. This is followed by a Vote of Thanks by the DG-IISSM.



The 30th IISSM Annual Global Conclave 2020 came to an end with the playing National Anthem and departure of the Hon'ble Governor of Himachal Pradesh.

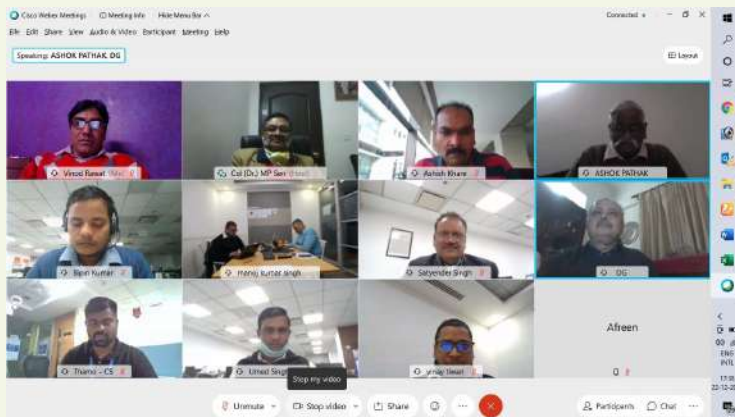
Board of Governors' Meeting on 23 Dec 2020

The IISSM Board of Governors' meeting was held on 23 Dec 2020, on the virtual platform. The members had detailed deliberations on various subjects related to the IISSM, its journey, growth and future course. The meeting was conducted in a very cordial atmosphere among the members.



Certified Security Practitioner (Virtual Classroom) Course 18-19 & 21-22 Dec 2020 at Delhi

The Certified Security Practitioner Course (VC) conducted by IISSM at Delhi, from 18-19 & 21-22 Dec 2020 was a Great Success. The participants were from Del NCR and Coimbatore(TN).



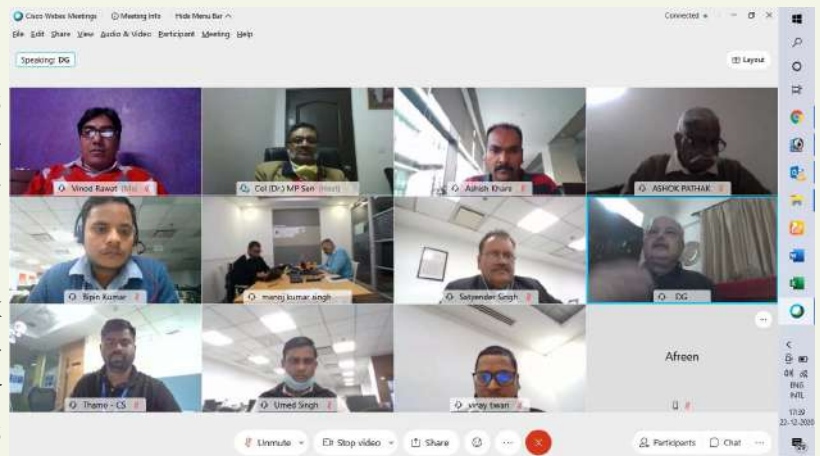
The sessions were conducted on Risk Management, Disaster Risk Management, Fire Safety Management and Evacuation (NBCCode), IEDs and Bomb threat handling, Technological Application in Security Management, Hospital Security, Security Survey and Audit, Incidence Response System & Crisis Mgmt Framework, Corporate Vigilance - Overview & Preventive Aspects, Industrial Safety, Arms Act and Arms Licensing, Executive Protection and Role of PSO, Hotel Security, Bank Security, Cyber Security & Data Protection, PSAR Act - 2005 - Need for review, Mall Security and Business Continuity Planning. These classes were conducted on Virtual Platform and hence were suitably blended with practical/situational participation by the participants during the classes. In addition a Class Room Crisis Simulation Exercise, on

Flood Situation Management was conducted.

It was very heartening to witness very healthy interactions between the participants and the Faculty members. The Classroom Exercises received wholehearted Response from the Participants.

The Faculty Members who conducted the Course were Brig. AK Pathak, Brig (Dr.) VK Dutta, Col Sumit Monga & Col (Dr.) M P Sen.

All Participants have recommended that they would propagate this program to be attended by their colleagues in the Profession. They felt that this course would help them to rearrange/ improve their Security Management Planning.



Overall the course was very well appreciated.

Few Quotes from Participants on Overall Assessment of the Course are mentioned below:-



Mr. Thamodharan S,
Corporate Security,
Cognizent, Coimbatore

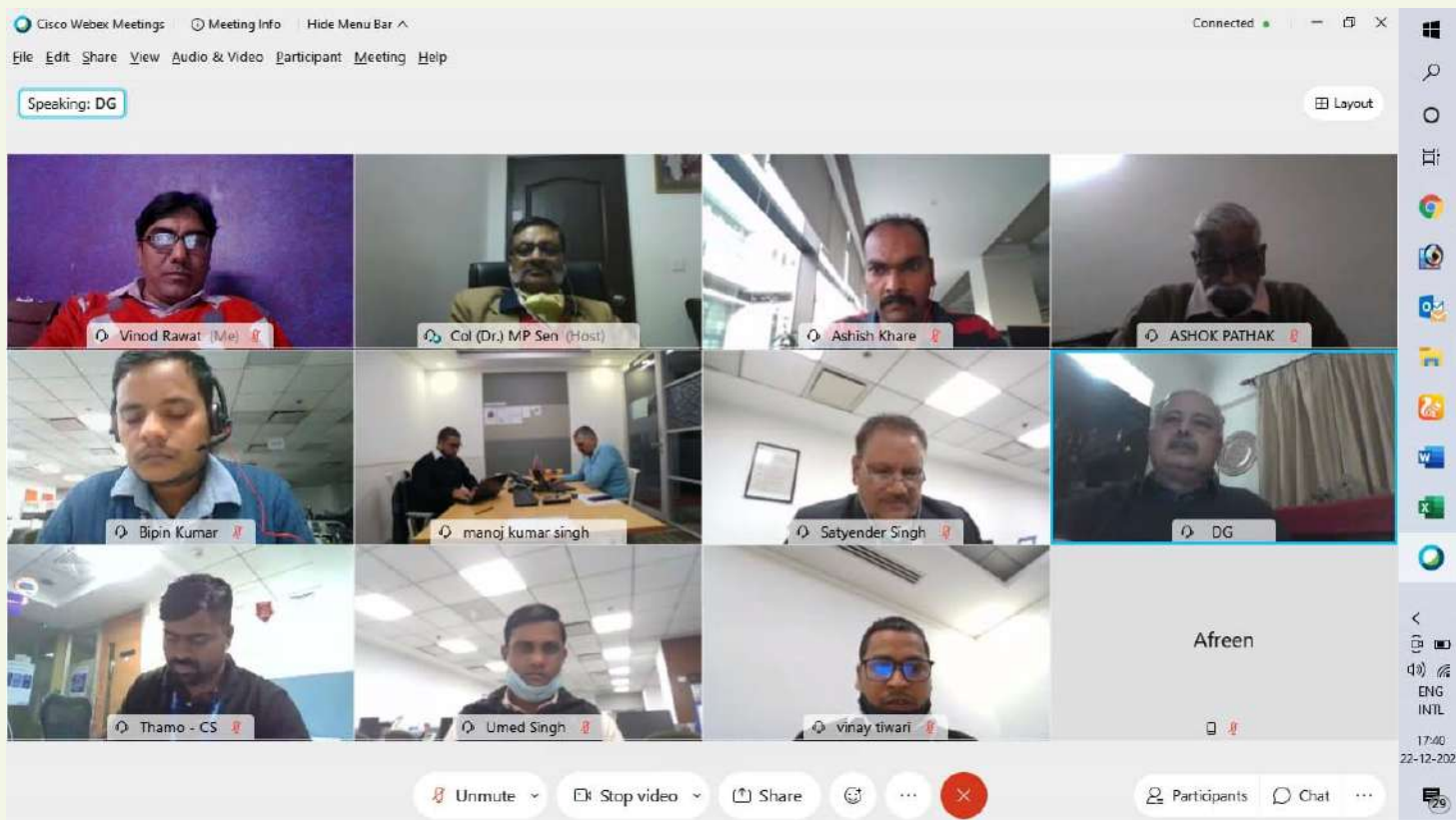
"I knew IISSM from recent 2020 conclave. Wow, that was brilliant and well-organized event. W.r.t CSP course, well-structured syllabus/ content indeed and suits current scenario. Faculty explains in lay man terms to students. Wishing IISSM for many more success ahead!!!"

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Mr Umed Singh, Assistant Manager- Security,
Mercer Consulting India Pvt. Ltd, New Delhi

"The Faculties are very knowledgeable and experienced. Their way of teaching is very easy to understand. Content is very good, Overall a Good Program."



Dear Readers,

Season's Greetings and a Very Happy New Year !

This year has been like none other in the history of the mankind at least for a century post WW 1. Since the end of December 2019, humanity has been under the shadow of Covid-19 with 'fear of unknown or unwanted' lurking. The virus that started from Wuhan, reached to the shores of every continent including Antarctica and been tormenting to the planet. The global population has been captivated for almost a year with no signs of respite. After a year of struggle, we have a ray of hope and that is the launch of Pfizer and Moderna Vaccines in the USA and elsewhere. Although, three dozens of vaccines are in the race and most likely we in India will have our own vaccine launched, sooner! Just two days back, 'dry run' for launch of the vaccine has been conducted in India, but concerns remain with new variant (B.1.1.7) has spread from Britain and has reached to many parts of the world including India. To add to the woes, there are two more new strains that are making news. Presently worst affected countries of the New Viruses are South Africa, UK and South Korea. These strains has raised alarms across the globe and more than 25 countries have shut the doors to UK and South Africa.

It is said that the 'bad times' never come alone. This time too. While globe has seen many job losses and businesses getting wiped out overnight but it has also given birth of many new businesses along with new concepts. It is now established that the Corona has been the prime driver of faster digitisation of the world. If we look at the flip side of

this pandemic then we find some unexpected positive developments. It has ensured reduction in emissions, although it has sent the Oil exporting countries into a tight spot and forced them to think on how to rebuild their economies which is not purely oil centric. Moreover, the reduction in demand which slowed down the economies but on the other hand it has seen lesser exploitation of the resources that the planet Earth can replenish.

While many industries specially those, who adapted to the 'change' by accepting the ground realities, have survived but those who couldn't read the 'writings on the walls' have suffered and some of them are annihilated. But during these testing times, one industry which stood the 'Guard' was the Security industry, and it has done exceedingly well through and came out with flying colours. Alongside, the IISSM had to undergo the change and switched to the new system of training on virtual platform. So much so, that we just concluded our 'Pearl Jubilee' or 30th edition of Global Conclaves on this Virtual platform. We received strong support from the Industries and active members of the IISSM who ensured a mega success of the event wherein 600 plus people logged in. We take this opportunity to thank each one of them.

Meanwhile, the winter has set in and temperatures are falling to closer to Zero degree in the northern plains in the country. Each one of us needs to take adequate precautions and protect ourselves along with the hygiene protocols that are prescribed for Covid-19. The year has been certainly tough for all of us. We pray that the 2021 will usher in a new era and that is of hope, happiness

and good health. Amen!

Wish you all a very Happy Lohri, Makarshankrati, Pongal and Maghbhinu .

Jai Hind!

Col (Dr.) MP Sen

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**INTERNATIONAL
INSTITUTE OF
SECURITY AND
SAFETY MANAGEMENT**

**E-1 East of Kailash, Near
Lady Shri Ram College,
New Delhi—110065**

helpdesk@iissm.com